LEGION

Workforce Management Checklist for Restaurants: Empower Your Team and Elevate Service

In today's dynamic restaurant environment, meeting the needs of hourly employees—especially younger team members—has become a key priority.

Is Your WFM System Meeting These Expectations? Use this checklist to see if your current solution provides the smart, automated, and employee-focused features that help retain talent, improve service, and streamline operations.

Top 5 Scheduling Essentials for Retailers

Optimized Labor Plans

☐ **What to Look For:** Creation of an optimized labor plan based on accurate, precise demand forecasts that synthesize historical and current information about how customers buy, events, promotions, or weather impacts.

☐ **Impact Without It:** Overstaffing or understaffing affects labor costs, customer service, and sales.

Shift Flexibility and Swapping

☐ **What to Look For:** The ability to easily share employees across locations and employee self-service tools for shift swaps, availability updates, and last-minute changes, all in an intuitive app.

☐ **Impact Without It:** Absenteeism, increased manager workload, and limited employee flexibility. Lacking the ability to share employees makes it challenging to fill schedule gaps, and employees miss an opportunity to increase their earning potential with shared shift opportunities.

Labor Law Compliance in Scheduling

☐ **What to Look For:** Automated compliance features that monitor meal breaks, minor age restrictions, and overtime rules. Pre-built compliance templates by city and state to and platform extensibility to automatically stay on top of evolving labor laws.

☐ **Impact Without It:** : Increased legal exposure, especially with high turnover, potential fines for non-compliance, and high costs associated with extra premium pay.

Predictive Scheduling Based on Peak Hours

☐ **What to Look For:** Scheduling that adapts to high-demand times, such as lunch, dinner, and weekends. Easily view sales per labor hour information and see how many hours are earned towards ideal hours calculations.

☐ **Impact Without It:** Staffing mismatches that lead to overworked staff or understaffed shifts, affecting service quality.

Overtime Control and Alerts

☐ **What to Look For:** Managers need real-time visibility when employees are approaching overtime thresholds to control labor costs effectively. Look for real-time dashboards that provide attendance information at a glance, including employees arriving soon, leaving soon, or approaching overtime.

☐ **Impact Without It:** Lack of visibility across large rosters results in high labor costs and uncontrolled overtime, which impact budget and profitability.

79%
Reduction in premium pay

96%
Of the time, employee preferences and business needs are intelligently matched

50%
Reduction in scheduling time

★★★★★
4.8 App Store rating drives adoption and engagement with employees

One Fast Casual Restaurant saw **70%** Reduction in time spent on scheduling

Automated scheduling creation and maintenance, saving managers 7+ hours per week. Reduced time spent on compliance mgmt by 2 hours per week. Improved employee experience, reduced compliance risk, and provided a foundation for future growth.

"Building a schedule is an art and a science, and Legion WFM provides the science."

Operation Services Manager, leading fast-casual chain

[Ready for a Demo?](#) Legion Automated Scheduling takes care of labor operations so managers can focus on managing the business, increasing sales, and creating a culture that retains employees. Today's frontline employees are demanding greater schedule flexibility and control. Legion's cutting-edge artificial intelligence (AI) generates personalized schedules providing gig-like flexibility instantly while matching business needs with employee skills and preferences.

Request a Demo